

O. Robinson

SUMMARY Results-driven QA and IT professional with experience in manual testing, regression testing, issue triage, and safety-critical autonomous systems. Skilled at analyzing system behavior, documenting defects, troubleshooting complex issues, and collaborating across teams to deliver reliable user experiences.

SKILLS	Testing	Quality	Tools & systems
	Manual, exploratory, regression, structured field testing, release validation	Defect reporting, root-cause analysis, quality calibration, compliance review	Jira, YouTrack, CRM ticketing systems, macOS, Unix

TECHNICAL EXPERIENCE	AVride Autonomous Vehicle QA Test Operator 08/2025 — present - Execute structured test cases for new features, bug fixes, and release validation in real-world scenarios. - Analyze driving data and logs to identify defects, edge cases, and usability or safety risks. - Write clear test reports with reproduction details and expected versus actual outcomes. - Conduct regression testing to verify consistent autonomous-vehicle behavior across software versions.
	AVride Safety Driver 03/2025 — 08/2025 - Monitored vehicle performance and executed in-field test scenarios to support operational safety. - Collected data on system performance and environmental conditions. - Provided timely observations to engineers and operations leaders.
	Concentrix · Meta Sr. Quality Evaluator 05/2022 — 05/2023 - Delivered QA coaching and calibration sessions to improve accuracy and compliance outcomes. - Investigated quality issues through root-cause analysis, interviews, and documentation review. - Partnered with cross-functional teams to align quality standards and acceptance criteria. - Built and analyzed QA reports to surface trends, defects, and process improvements.
	Spectrum Technical Support Representative 02/2021 — 05/2022 - Reproduced and troubleshooted software, hardware, and network issues to isolate root causes. - Escalated complex defects with clear reproduction steps and follow-up. - Documented issues and resolutions in CRM systems for tracking and knowledge reuse.

ADDITIONAL EXPERIENCE	Ranger Ready Mix, LLC Concrete Mixer Driver · 04/2024 — 03/2025
	Durham School Bus Services Bus Driver · 05/2023 — 04/2024
	Spirit Airlines Guest Service Agent · 08/2019 — 11/2020

EDUCATION

University of Texas at Austin
Bachelor of Arts in Anthropology · 05/2019
